

CONFIDENTIALITY POLICY – CERTIFICATION

The BNQ undertakes to ensure the confidentiality of the information to which it will have access in the course of its certification activities.

Except for the information distributed on its website regarding the validity of the certificates issued by the BNQ, which is limited to the information appearing on the client's certificate, and to the status of a certification, all information collected in the BNQ's records under its product, process, service and management system certification programs is considered confidential.

The client's written consent is necessary before being able to disclose confidential information to third parties.

All personnel working for the BNQ are sensitized to the importance of applying the provisions concerning them and submitting all situations that deviate from these conditions to the Director of the BNQ, for evaluation and decision.